

Davis Vision FAQs

1. Why are we switching vendors?

Boeing continually evaluates its plans and programs to look for enhanced services and cost savings. Davis Vision was able to offer both to Boeing employees beginning in 2016.

2. How is Davis Vision different than VSP?

Davis Vision offers the same services most employees have used with VSP. One unique aspect of Davis Vision is that they fabricate their own eyewear when using a Davis Vision independent provider; this allows Davis Vision to reduce cost. To find out more about Davis Vision, please visit <http://dvtv.davisvision.com/boeing> or call Davis Vision Boeing Member Services at 1-844-770-1500.

3. Is there a copayment for vision exams? How many exams can I have per year?

As with your current plan, you can have one exam per benefit year at your current copayment level. Your plan design determines the amount. Details will be available in the annual enrollment materials available this fall.

4. What services does Davis Vision provide?

Services under the routine vision benefit include, but are not limited to: eye examinations by a provider; spectacle and contact lenses; frames; contact lens evaluations; fittings and follow-up care.

5. Can I continue to receive prescription sunglasses, contacts, bifocals or trifocals?

Yes, these are covered under the Davis Vision plan, subject to plan terms and limits. The annual enrollment materials will provide more details.

6. Is laser vision corrective surgery (e.g., Lasik) covered?

No, laser vision corrective surgery is not covered. However, all Davis Vision customers may be eligible for up to a 25 percent discount from certain network providers or 5 percent off advertised specials, whichever is lower. The annual enrollment materials will provide more details.

7. Does Davis Vision cover my dependents?

Yes, the Davis Vision plan will cover eligible dependents enrolled in a medical plan in the same manner as with VSP.

8. How do I know if my current provider is in Davis Vision network?

You may go <http://dvtv.davisvision.com/boeing> and search for your provider or you may also call Davis Vision Boeing Member Services at 844-770-1500 and a Customer Service Representative can help you.

9. My provider is not in the Davis Vision network. I would like to recommend them. How do I do this?

There are two ways to recommend a provider. You may go to <http://dvtv.davisvision.com/boeing> and select "To Locate or Nominate a Boeing Provider." This connects you to Davis Vision's "Find a Provider" tool. Select the "New Provider Nomination" link to submit a request. You may also call Davis Vision Boeing Member Services at 844-770-1500 and a Customer Service Representative will complete a provider nomination request form on your behalf.

10. I live in a location that has a smaller Boeing presence than Puget Sound or St. Louis. Are there still network providers available to me?

Yes. Davis Vision has in-network providers nationwide, including retail locations such as Visionworks, Costco and Walmart.

11. Can I use a non-network provider?

If your current plan allows for non-network benefits, the Davis Vision plan will allow non-network benefits. However, keep in mind your costs will be higher than if you use an in-network provider.

12. I am not familiar with Davis Vision. Where can I learn more about the company?

You can go to <http://dvtv.davisvision.com/boeing> and select the "About Davis Vision" icon.

13. What other major corporations use Davis Vision as their vision services provider?

Davis Vision provides vision services to organizations ranging from small businesses to Fortune 500 companies. Some Fortune 500 clients include General Electric, General Motors, Verizon, Comcast, Delta Air Lines and FedEx.

14. Do I need to enroll in the Davis Vision plan?

No, you are automatically enrolled into a vision plan when you elect a medical plan option.

15. Will I get a member ID card?

In January 2016, you will receive an ID card mailed to your address on file with Boeing at that time.

16. How do I contact Davis Vision?

You may reach Davis Vision at the Boeing Member Services number at 844-770-1500 or go to the Davis Vision Boeing site at <http://dvtv.davisvision.com/boeing>

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